AmerisourceBergen
World Courier

Sharing patient data with World Courier for Direct-to-Patient logistics

Project setup.

Process for the exchange of patient data agreed and documented.

A Transport Management System (TMS) account is set up with project instructions. Process to initiate shipment agreed.

The order is placed.

Patient data is securely shared with World Courier, electronically or by phone.

World Courier only requires essential details to initiate the shipment. Data is received and processed for the sole purpose of coordinating, picking up and delivering shipments.

How World Courier continues to protect patient data

TMS processes all order details, including patient data, for World Courier's internal operations.

Shipment processing.

The patient's name is not entered in the standard name field.

The patient's address details are limited to the destination city.

Access to data is restricted to World Courier associates who are authorized and require the information to do their jobs.

Patient data is stored in a secure data warehouse and complies with:

- **Applicable local laws e.g. GDPR**
- **Clinical trial regulations**
- **Supply chain of custody/security requirements.**

Patient ID rather than name is used for proof of delivery.

Customs documentation that requires patient details is removed prior to delivering shipments to blinded organizations.

Destination city is entered into the address field.

Names are not used on shipping documents to protect patient identity.

Secure delivery complete.

Data processing
Data is processed in a manner that does not allow search of shipment records by patient name.

Out for shipment
Patient identity is protected from the shipment leaving the pharmacy to delivery.