

COVID-19 Updates

Date Range: 14 February 2020 to 14 March 2020

14 March 2020 – 12 PM CET – Global

Airlines

Multiple airlines have suspended/reduced flight connections to several countries for different reasons related to the COVID-19 outbreak. The most recent country is Turkey. Turkish Airlines have announced that all passenger flights to Germany, France, Spain, Norway, Denmark, Belgium, Austria, Sweden and Netherlands have been cancelled until APR-17.

Denmark

From today, all borders will be closed until APR-13. This will not affect general commodities such as pharmaceuticals, which will be excluded for border inspection and accompanying drivers. However, delays at the borders should be anticipated.

Poland

From MAR-15 the following restrictions will be enforced:

- No passenger international flights to or from Poland
- No foreigners will be granted entry into Poland

However, borders will remain open for cargo traffic and domestic flights, trains and road transportation will continue to operate. This is expected to last for 10 days with the possibility of being extended further.

Slovakia

The international airports at BTS and KSC have been closed. Border crossings, apart from those with Poland, have been closed. There is a very limited service to/from Slovakia with a constantly changing situation.

13 March 2020 – 3:40 PM CET – Philippines

Authorities have imposed a community quarantine in Metro Manila. Domestic travel (land, air and sea) to/from Metro Manila is suspended from 15 March 2020 to 14 April 2020, subject to daily review by the inter-agency task force.

13 March 2020 – 3:23 PM CET – Italy

The Ministry of Transport has decided to close 23 airports in Italy. The major airports affected are listed below:

- LIN: Will be closed from MAR-14 for passenger flights. Only TNT has cargo flights to/from LIN.
- CIA: Will be closed from MAR-14 for passenger flights. UPS flights are still operating but this is subject to change at short notice.
- BGY: Will be closed from MAR-14 for passenger flights. UPS flights are still operating but this is subject to change at short notice.

12 March 2020 – 7 PM CET – Global

We understand that COVID-19, and the impact of government decisions relating to it, is causing uncertainty – particularly throughout the supply chain and there is concern about the continued delivery of treatment to patients across international borders.

With the announcement of travel restrictions from Europe to the US, effective for 30 days from 11.59pm ET on Friday March 13, we want to reassure you of our commitment to service provision.

Cargo and trade are not included in this restriction, but we expect to see a sharp decline in passenger flights on these lanes as a result of decreased demand. Like other specialty logistics providers, we utilize this as a

transport option. But it's not our only option – World Courier has bespoke capability in terms of a combination of:

- Commercial airline relationships
- Partnerships with a range of stakeholders in the airfreight industry, with access to their networks
- Established road networks in Europe and North America
- Owned office network with associates on the ground
- Market-leading direct-to-patient service offering

In several cases in our long history, changing conditions have required us to adapt rapidly to external factors that may impact patients receiving their treatment. This is no different, and we continue to develop contingency plans to manage the risk to your supply chain.

We are continually evaluating the situation and our response to it, including the use of alternative carriers, routes and entry points. We will communicate when there are further updates.

If you have shipments planned in the coming days, please reach out to your World Courier Customer Representative as soon as possible so we can develop solutions with you.

12 March 2020 – 5 PM CET – Global

Multiple airlines have suspended/reduced flight connections. The most recent affected countries are:

USA

Passenger flights between 26 European countries (excluding the UK and Ireland) and the USA, are now effective for 30 days from 11:59PM ET on Friday March 13. Freighters are not restricted: TK, EY, QR, CV, LH, LO, OU.

Italy

As per a new decree, more restrictions are in place from now until MAR-25 (this may be extended). Although these restrictions are not directly impacting our capabilities in the country, companies will reduce the amount of personnel in their facilities – with some possibly deciding to suspend activities involving contact with external personnel.

Spain

Due to the Coronavirus (COVID-19) outbreak, customs in Madrid have advised:
-They will reduce their staff on-site at the airport as they are encouraging work from home.
-Their personnel at the airport will only work until 20:00.

These measures are expected to cause delays in both import and export clearance until further notice.

Hungary

Hungary has closed its land border with neighboring countries. As a result, shipments cannot be driven into Hungary until further notice.

12 March 2020 – 9:30 AM CET – Global

Flights from 26 European countries (members of the Schengen border-free travel area) to the US are suspended from Friday midnight EDT.

11 March 2020 – 1:12 PM CET – Austria

Austrian authorities have now reopened their border with Italy for the transport of goods, after closing it on 10 March. Delays are expected at the border as checkpoints are in place.

11 March 2020 – 7:11 AM CET – Global

Multiple airlines have suspended/reduced flight connections to several countries with a considerable number of confirmed Coronavirus (COVID-19). In other cases, the authorities of certain countries are at the origin of these decisions. Please see below the list of countries that have seen their connections more affected.

- China
- Hong Kong
- Israel
- Italy
- Japan
- Mongolia
- Saudi Arabia
- Serbia
- Singapore
- South Korea

10 March 2020 - 3:54 PM CET – Italy

Italian authorities have now extended the travel restrictions, so far in place in the region of Lombardy and several provinces in northern Italy, to the whole country. We can still serve Italy by direct drive but there may be certain delays.

08 March 2020 - 8:04 PM CET – Italy

The Government in Italy has now restricted travel in the following areas:

- Lombardy
- Modena
- Parma
- Piacenza
- Reggio Emilia
- Rimini, Pesaro
- Urbino
- Alessandria
- Asti
- Novara
- Verbano-Cusio-Ossola
- Vercelli, Padua
- Treviso
- Venice

World Courier can still serve these areas through direct drive but there may be delays in accessing certain sites. The most impacted airports are MXP, LIN, VCE and BGY. Meanwhile, mobility is allowed "for proven working needs or health reasons".

05 March 2020 - 3:11 PM CET – Global

Multiple airlines have suspended/reduced flight connections. The countries that have been affected are listed below:

- Israel
- Italy
- Japan
- Mongolia
- Singapore
- South Korea
- Hong Kong
- China

04 March 2020 - 5:42 PM CET – India

Due to the COVID-19 outbreak, government authorities in India have prohibited the export of specific APIs (Active Pharmaceutical Ingredients) and formulations made from these APIs.

27 Feb 2020 - 8:49 AM CET – Mongolia

Following the COVID-19 outbreak in South Korea, the Mongolia Government has banned flight connections between South Korea and Mongolia until 12 March 2020 (this may be extended depending on future developments). World Courier Korea has confirmed that, despite the outbreak, there are no service disruptions in South Korea at present.

25 Feb 2020 - 8:33 AM CET – Italy

Following the outbreak in Italy, authorities have restricted access to the following municipalities (in Lodi and Padua provinces).

Municipality	Zip
Vo Euganeo	35030
Codogno	26845
Castiglione d'Adda	26823
Casalpusterlengo	26841
Maleo	26847
Somaglia	26867
Bertonico	26821
Terranova dei Passerini	26827
Castelgerundo e San Fiorano	26848

14 Feb 2020 - 8:11 AM CET – China

Following the outbreak in Wuhan, China, the government has quarantined cities, introduced road closures, and banned certain domestic flights.

Meanwhile, international airlines have announced partial/total flight suspensions to and from the country. According to World Courier's China investigation, the following airlines are currently still in operation on selected lanes:

Airlines in Operation (Last Updated: 2 March 2020)

SHA	CX, LH (freighters) and MU
BJS	CA and CX
CTU	CX
CAN	CX, TK and CZ

If you have any concerns, please contact your local office: [Contact your local office](#)